



Straight talkers and good listeners in English, Chinese, and Español.

Insurance industry jargon and terminology can be confusing. How can you know you're making good decisions if you don't understand what your insurance agent is saying to you? As a client, you shouldn't need to be an expert in insurance to make good decisions about your coverage. What you need is an expert insurance agent who will speak to you in *your* language.

Hoya Insurance Agency offers insurance solutions for businesses, individuals and families. We serve as a bridge between our carriers and customers, helping our clients find the best policy to suit their needs and guiding them through the claims process if an unfortunate event occurs.

We don't want you to buy just any insurance. We want you to buy the *right* insurance. The only way we can recommend the insurance that's right for you, your family, and your business is to learn about *you*. To find out what's important to you, what you care about, what you worry about, what you want, and what you need. As an independent broker, we work hard to find the right insurance company to suit your specific needs.

We're available 24/7 via fax and e-mail to provide platinum-level service. We are proud to be a reliable source of coverage for minority business owners as well as mainstream clients. Our history of happy customers and affordable rates speak for themselves.

THE HOYA INSURANCE TEAM

Samantha Yu – ext. 107
Commercial Specialist
Taiwanese/Mandarin 中文
E-mail: sammy@hoyains.com
Cell: 626-589-1986

Jean Miller – ext. 103
Chief Operating Officer
E-mail: jean@hoyains.com

Sonny Soohoo – ext. 102
Account Manager
Mandarin/Cantonese 中文
E-mail: sonny@hoyains.com

Lourdes Aceves – ext. 101
Customer Service Representative
Español
E-mail: lourdes@hoyains.com

May Zeng – ext. 105
Customer Service Representative
Mandarin/Cantonese 中文
E-mail: CSR@hoyains.com

Gary Gao - ext. 106
Sales Associate
Mandarin/Hungarian 中文
E-mail: gary@hoyains.com